



Steel Tube & Pipe Profiles PTY (Ltd)

Reg no: 2019/504537/07 / Vat no: 4840292314

Rev2 - 01/2026

TERMS & CONDITIONS

1. Orders & Payment

Orders are confirmed upon acceptance of quotation or payment of deposit. Payment terms are as stated on the invoice. Ownership of goods remains with the company until paid in full.

2. Delivery

Delivery may be arranged at an additional cost using private vehicles as a convenience to the customer. We are not a transport company and no transport insurance is provided. Goods travel at the customer's risk and the company shall not be liable for loss or damage during transport. Delivery dates are estimates only. Goods must be inspected upon delivery and any damage reported immediately.

3. Warranty – Manufactured Equipment

Equipment manufactured by our company is warranted against defects in materials and workmanship under normal use for 12 (twelve) months from delivery. This excludes wear and tear, misuse, overloading, poor installation, modifications, and animal-related damage. This warranty covers repair or replacement of defective parts only and excludes transport, call-out, labour, or travel costs, which remain the customer's responsibility.

4. Outsourced Scale Units

Scales supplied with weighcrates are sourced from third-party suppliers and are sold as supplied. No warranty is provided by our company on outsourced scale units. Assistance may be provided where possible; however, all repairs, replacements, transport, and related costs remain the customer's responsibility.

Centre of Excellence

Office: +27 10 023 0786 / +27 72 879 4871 / + 27 84 608 4239

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CB GOUWS & JN GELDENHUYS



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5. Field Use & Animal Damage

Livestock equipment operates in harsh agricultural environments. The company shall not be liable for damage caused by animal impact, overloading, misuse, environmental conditions (including weather, mud, or corrosion), improper handling, or lack of maintenance.

6. Limitation of Liability

The company shall not be liable for indirect, consequential, or loss-of-income damages arising from the use of its products.

7. Animal Handling Disclaimer

Livestock handling involves inherent risks. The company shall not be liable for injury, loss, escape, or death of animals, or for injury to persons arising from the use or misuse of the equipment. The customer is responsible for proper installation, operation, and supervision when using the equipment.

8. Overloading

Equipment must only be used within its intended capacity. The company shall not be liable for damage caused by overloading or use beyond the designed limits of the equipment.

9. Modifications

Any modifications, alterations, or additions to the equipment not authorised by the company will void any applicable warranty and release the company from liability.

10. Customer Installation & Use

The customer is fully responsible for the installation, setup, and operation of the equipment. The company accepts no liability for damage, faults, or safety risks arising from improper installation or use.

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